

## DNEDTF NDRIC Pilot Gaps & Blocks Form

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Please Return to DNEDTF Treatment & Rehabilitation Subgroup through Marie Scally on the Friday prior to each meeting.

This information is important as it provides evidence about problems and issues of policy and practice that need to be resolved. Please DO NOT identify any service users in this form . If more details are required the service user will need to provide consent to this information being released.

By completing this form you are indicating that:

- The key worker has been unable to resolve this gap/block.
- Line management within your service has been unable to resolve this issue in co-operation with the relevant service providers.
- The gap/block represents a SYSTEMIC problem that needs a change in policy or some action that needs to be addressed at local or national level through the NDRIC.

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**Project Name:**

**Date:**

**Case Manager:**

**Contact Details:**

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**Please give a brief three line overview of the problem and explain why it remains a persistent gap/block?**

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**How many users of your service are affected by this gap/block this month?**

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**Please summarise the actions taken & communication thus far to resolve the gap/block?**

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**Can you recommend how this situation can be improved for service users or others?**

What action do you suggest the DNEDTF T&R Group should take?

Provide the following in case we need more details –

Key worker: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_